



A Material Return Authorization (RMA) form must accompany all repairs/returns.



▶ Return my equipment to: Name: _____

Organization: _____

Street Address: _____

City: _____ State: _____ Zip: _____

▶ Daytime phone number: () _____ Call with evaluation results.

▶ I am returning the following item (s) for repair:

Qty.	Item and Serial Number	Proof of Purchase enclosed	Problem
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

▶ Method of Payment:

Check Money Order Return C.O.D. Visa / MC

Credit Card Number

Exp. Date _____

- ▶ Customer responsible for delivery cost to return items to be evaluated by ERS Inc. Please allow approximately three (3) weeks for product to be repaired from the date ERS Inc. receives the item.
- ▶ The ERS Inc. will pay Ground (ie. FedEx) shipping charges for the return of repaired items with prepayment. Second Day and Priority Overnight shipping available upon request at an additional fee.
- ▶ When your repair is returned from The ERS Inc., open and inspect immediately. ERS Inc. provides a 6-month warranty on all repairs.
- ▶ I have read the repair policy and the information on this RMA.

_____ Signature _____ Date _____

Retain a copy of this form for your records.